

SAINT HONORÉ  
— PARIS —

WARRANTY & CARE  
GUIDE



# WARRANTY INFORMATION

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Your Saint Honoré watch is covered by an international warranty for two years against any material or manufacturing defect from the original date of purchase.

The warranty covers encased components mainly, the watch movement, the hands and the dial. Should a covered component be defective in materials or manufacturing during the warranty period under normal use, the watch in question shall either be repaired free of charge or replaced with another watch (the decision lies with the respective authorized international service center or Saint Honoré dealer).

Always purchase the product from an authorized retailer and retain the warranty card duly stamped, or the receipt as proof of purchase to avail the warranty. The warranty can only be made use of if either of these documents can be presented.

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## **THE WARRANTY DOES NOT COVER:**

The battery, the case exterior, the glass, all kind of straps or bracelets (including the buckle/clasp). Water damage to the leather strap is not covered by this warranty in any event. Damage caused by inappropriate treatment, carelessness, accidents or normal wear and tear.

This warranty is void if the watch has been damaged due to accidents, carelessness, faulty repairs or other circumstances which are not the result of material or manufacturing defects.

Never attempt to open the watch case or remove the band yourself. The watch should be serviced only by an authorized service center. Otherwise, the warranty is void.

Please bring/send the watch together with your purchase receipt and/or the warranty booklet with the dealer's stamp, along with a description of the problem, to your nearest authorized international service center.

Your watch will be handled by expert technicians at the authorized international service center service center with utmost care. Depending on the fault, your watch will either be repaired or replaced.

In case of replacement, it cannot be guaranteed that the same watch model will be provided. Should your original model not be available, you will receive a watch with a

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similar value and appearance. The warranty for the replacement watch expires twenty-four (24) months after the purchase date of the replaced watch.

For services which are not covered by the warranty, the authorized international service center shall provide the desired services for a charge that is based on the model of watch and type of work to be carried out. The applicable prices can be adjusted at any time.

We recommend you obtain insurance when returning the watch and ensure that it is appropriately packaged for being returned. No liability will be accepted for loss or damage to the watch during transportation.

You will find the list of authorized Saint Honoré retailers and authorized international service centers at [www.sainthonore.com/service](http://www.sainthonore.com/service).

Please follow the Care Guidelines to enjoy your Saint Honoré watch for the longest time.

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# CARE INSTRUCTIONS

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Dear Customer, your Saint Honoré watch has been made with utmost care by expert technicians. To make sure you enjoy wearing your Saint Honoré watch for a long time, please follow below instructions :

Always clean your watch using a dry, soft polishing cloth. Wipe the case and strap/bracelet carefully to remove any excessive dirt/moisture.

Avoid contact with chemicals like soap, detergents, cosmetics and perfumes as these can damage your watch case or strap. Wait until creams or perfume dry completely on your skin before wearing your watch.

Make sure that the crown is locked/pushed back in (you hear a click) every time, after changing the time on your watch. Otherwise, this can lead to moisture formation inside the watch and cause severe or permanent damage to your watch.

Be careful, do not drop your watch on the ground! In addition to the possible scratches, unexpected impact may cause damage to the crystal, case and the internal components.

Always store watches in a watch box. Make sure the watches are stored separately from one another to avoid wear caused by friction. Also, do not store or keep your watches face down.

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Never leave a used battery in the watch, this can cause leakage and damage the watch movement.

Always get your watch serviced at an authorized international Saint Honoré service center





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